Monmouthshire Volunteer Survey

Q1 Have you volunteered at this event previously?

- Yes (1)
- O No (2)

Q2 Have you visited Monmouthshire before?

- Yes (1)
- O No (2)
- O Resident in Monmouthshire (3)

Q3 How did you hear about the event?

- O Just discovered by chance (1)
- O Council publicity (2)
- O Email/e-newsletter (3)
- O Event poster/leaflet/flyer (4)
- Event Website (5)
- O Other Website (please specify) (6) _____
- O Local newspaper (7)
- O Magazine (9)
- Radio (10)
- O Social media (11)
- O Text (12)
- O TV (13)
- Word of mouth (14)
- Contacted by event organiser (15)
- O Other Please specify (16) _____

Q4 Why did you volunteer at this event?

- □ To gain work experience (1)
- □ Meet new people (2)
- □ Interested in fund raising (3)
- □ To attend the event without cost (4)
- □ To be more involved in the community (5)
- □ Because I support the purpose of the event (6)

Q5 How far have you travelled in order to volunteer at this event (Miles)?

- **O** 0-50 (1)
- O 51-100 (2)
- **O** 101-150 (3)
- O 151-200 (4)
- **O** 201-250 (5)
- O 251-300 (6)
- **O** 301-350 (7)
- O 351-400 (8)
- **O** 401-450 (9)
- 451-500 (10)
- O 500 or more (11)

Q6 How did you travel to the event today?

- O Private car (1)
- Hire car (2)
- O Train (3)
- Regular bus/coach (4)
- Organized coach tour (5)
- O Taxi (6)
- O On foot (7)
- Motorcycle (8)
- Bicycle (9)
- Motorized caravan/camper/dormobile (10)
- O Other, please specify (11) _____

Q7 How long will you be volunteering at the event?

- **O** Whole Event (1)

Answer If Have you visited Monmouthshire before? Resident in Monmouthshire Is Not Selected

Q8 If staying one or more nights, what type of accommodation will you be staying in?

- O Hotel/inn (1)
- Guesthouse/B&B (2)
- O Self-catering (3)
- Caravan/camping (4)
- O Hostel-style (5)
- O Second home (6)
- O Staying with friends or relatives (7)
- O Other (please specify) (8) _____

Q9 Did you receive sufficient training for the volunteering role?

- Yes (1)
- O No, please explain (2) _____

Q10 How well was your volunteering position and responsibility explained to you?

- O Extremely well (1)
- Very well (2)
- O Moderately well (3)
- Slightly well (4)
- Not well at all (5)

Q11 Are you satisfied that your skills have been used effectively?

- Yes (1)
- O No, please explain (2) _____

Q12 Have you found that there have been opportuniites to do new things and take on new responsibilities?

• Yes (1)

O No, please explain (2)

Q13 Have you found the event organisers to be accessible and approachable?

O Yes (1)

O No, please explain (2) _____

Q14 Did the event organisers provide specialist clothing/equipment (if required)?

- Yes (1)
- O No, please explain: (2) _____

Q15 Were you clearly identifiable as a volunteer?

- Yes (1)
- O No, please explain: (2) _____

Q16 Do you feel that the staff and volunteers have worked together effectively?

• Yes (1)

O No, please explain (2) _____

Q17

What have you got from this volunteering opportunity?

Q18 Did you feel that your contribution was appreciated by the event organisers?

• Yes (1)

O No, please explain (2) _____

Q19 Did the volunteering experience meet your expectations?

O Yes (1)

O No, please explain (2)

Q20 How satisfied or dissatisfied are you with the following elements of the event:								
	Extremely satisfied (1)	Moderately satisfied (2)	Slightly satisfied (3)	Neither satisfied nor dissatisfied (4)	Slightly dissatisfied (5)	Moderately dissatisfied (6)	Extremely dissatisfiec (7)	
Pre event volunteering information (1)	О	О	о	О	О	О	О	
Event website (2)	0	О	0	О	О	О	О	
Venue suitability (3)	О	О	0	О	О	О	О	
Organisation of the event (4)	О	О	0	О	О	О	О	
Ease of access to the location (5)	О	О	О	О	О	О	О	
Parking (6)	0	0	0	О	0	0	0	
Traffic flow (7)	0	O	O	О	Ο	О	О	
Disabled access (8)	Ο	•	0	O	•	•	О	
Signposting to the event (9)	O	O	0	O	O	О	О	
Signposting at the event (10)	0	О	0	О	О	О	О	
Litter management (11)	0	0	0	0	o	O	О	
Recycling opportunities (12)	О	O	0	О	O	O	О	
Value for money of food and drink (13)	О	О	О	О	О	О	О	
Choice of food and drink (14)	О	О	0	О	О	О	О	
Availability of local produce (15)	О	O	о	О	o	o	О	
Quality of goods for sale (16)	0	0	0	О	0	О	O	
Range of activities/exhibits (17)	0	0	o	0	0	0	О	
Crowd management (18)	0	•	О	0	•	•	О	

Security (19)	О	Ο	Ο	Ο	Ο	Ο	0
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Q21 Would you volunteer at this event again in the future?

O Yes (1)

O No (2)

• If no, why? (3) _____

Q22 Do you feel that the event has enhanced your perceptions of Monmouthshire?

- **O** Yes (1)
- O No (2)
- If no, why? (3) _____

Q23 To what extent do you think that aspects of Monmouthshire's local character were evident during the event:

- Very evident (1)
- O Evident (2)
- Slightly evident (3)
- O Not evident (4)

Q24 During your volunteering, did you/are you intending to do any of the following:

- Upload photos to the internet eg. Flickr or Facebook (1)
- O Update your Facebook status about your visit (2)
- Tweet about your visit (3)
- Blog about your visit (4)
- O Leave reviews on websites such as TripAdvisor (5)
- O Instant messaging (WhatsApp etc.) (6)
- O Upload videos to the internet i.e. You Tube (7)
- O None of these (8)

Q25 Please estimate your expenditure on each of the following whilst volunteering at this event:

	£1-20 (1)	£21-40 (2)	£41-60 (3)	£61-80 (4)	£81-100 (5)	£101+ (6)
Food and drink (1)	О	Ο	0	Ο	Ο	0
Transport (2)	О	Ο	Ο	О	Ο	О
Accommodation (3)	О	Ο	Ο	О	Ο	О
Shopping (4)	О	О	Ο	О	Ο	O
Leisure activities/attractions (5)	o	0	0	0	0	o

Q26 How could you be made aware of a similar event in the future? Tick all boxes that apply.

- Council newspaper (1)
- O Email/e newsletter (2)
- Event poster/leaflet (3)
- Event Website (4)
- Local newspaper (5)
- O National newspaper (6)
- O Magazine (7)
- Website (8)
- O Radio (9)
- O Social media (10)
- O Text (11)
- O TV (12)
- Word of Mouth (13)
- O Other, please specify (14) _____
- Q27 Gender
- Male (1)
- Female (2)

Q28 Age group

- 16 19 (1)
- O 20 24 (2)
- O 25 29 (3)
- 30 34 (4)
 35 39 (5)
- $\bigcirc 35 39(5)$
- O 40 44 (6)
- O 45 49 (7)
- 50 54 (8)
 55 59 (9)
- 60 64 (10)
- **O** 65 69 (11)
- **O** 70 74 (12)
- **O** 75 79 (13)
- **O** 80 84 (14)
- **O** 85 90 (15)
- **O** 90 and over (16)

Q29 How often do volunteer for events?

- **O** 1st volunteering experience (1)
- O 1-5 times a year (2)
- **O** 6-12 times a year (3)
- O > 12 times per year (4)

Q30 Which of the following best describes what you are doing at present?

- Working full-time (more than 30 hours per week) (1)
- Working part-time (30 hours or less per week) (2)
- Student (3)
- O Retired (4)
- Full-time carer (5)
- O Unemployed (6)
- O Other (7)

Q31 What is your ethnic group? Choose one option that best describes your ethnic group or background

- White (1)
- O Asian/Asian British (3)
- O Black / African / Caribbean / Black British (4)
- Other ethnic group (5)

Q32 Please provide the first part of your post code (e.g. NP25) if you are resident in the UK or Country if not resident in the UK.